



The Right Call for Workplace Injuries



- ▶ Cost Effective
- ▶ Produces Impressive Results
- ▶ Makes Good Business Sense

1-888-817-9282

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How Company Nurse Works

When an injury occurs, the injured employee and/or supervisor place a call to Company Nurse, a 24/7/365 contact center staffed by registered nurses and medical professionals. Using proven interviewing techniques and a proprietary medical triage software, the RN will recommend first-aid advice and channel medical treatment to the employer's designated medical care sites.

Unlike a typical call center, the Company Nurse approach positions a Registered Nurse at the very beginning of the injury reporting process, where the future cost of the injury can be positively impacted while providing a higher level of service to the injured employee.

Simultaneously, during the call, the RN gathers a detailed report of the incident and populates most fields of the state's first report of injury. Within minutes of the call, data and reports are transmitted to all the primary stakeholders; human resources, risk management, supervisors, claims professionals and the medical provider. For example, if a doctor's visit is part of the recommended care, a fax with all relevant information will arrive at the clinic within minutes. Most times, this information will arrive prior to the injured employee.

Return to Work (RTW) activities are initiated as soon as the physician determines the employee's work status. Using a proprietary web-based system, **RTWNow!**, the organization stands ready to facilitate their employee's return to modified duty.

Company Nurse provides a return to work program solution that is customized to each user. In the workers' compensation world, missed opportunities that "slip through the cracks" can become costly mistakes. The day of injury presents a unique window of opportunity for an organization to manage work injury costs. Employers that capitalize on this critical opportunity can shape their claim outcomes for the better.

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